

Political risk management and international NGOs

Introductory considerations

2023

NGOs have typically not given political risk management much consideration

Political risk management means:

- Having a shared intelligence picture of the socio-political actors, factors and issues that could affect the organisation or specific operations

- Coordinated, crossfunctional plans and initiatives to address priority challenges and frictions

- Overall, a coherent, holistic approach to resilience in politically volatile or sensitive contexts - NGOs do considerable research on the socio-political factors and actors relevant to country programmes

- And NGOs tend to take personnel security quite seriously

Yet more holistic intelligence and planning exercises aimed at organisational and operational resilience are uncommon – some hypotheses:

- Mission-first - programme impact is front of mind, organisational resilience seems like an abstraction

- Following from above, technical expertise is prioritised partly at the expense of investment in organisational support skills and functions

- Mission speaks for itself – organisational "self defence" is seen as unnecessary and even at odds with "benevolent and neutral" NGOs tend to assess and manage sociopolitical challenges to programme delivery.

But the resilience of the wider organisation and country operations is often not explicitly considered. However, NGOs can face considerable political risk simply because it is intrinsic to what they do...

NGOs go where there are problems

For an organisation seeking to alleviate underdevelopment, hunger, injustice or conflict, opportunities for mission fulfilment are stronger in unstable and weakly governed environments.

Unlike companies, NGOs go to places because of political risk, not in spite of it. As a result, NGOs often operate in hazardous or politically thorny terrain.

NGOs challenge the status quo

If the socio-economic and political status quo were ideal from a humanitarian or developmental point of view, there would be no mission in a given society or polity. Explicitly or tacitly, NGOs challenge current power structures and ways of doing of things.

And behind every status quo are powerful groups and interests who like things the way they are.

NGOs operate across jurisdictions

Like international companies, NGOs operate under and within the laws of multiple governments, and in some cases even under the de facto rules imposed by nonstate actors.

Contradictions between rules, and rivalry between rule makers, can put an NGO between a rock and a hard place.

Political risk is often inherent in NGOs' mission fulfilment – to achieve the mission, NGOs need to expose themselves to political risk

...and several trends are making political risk to NGOs even more acute

Global rivalries

- West vs. China / Russia is politicising issues that were once just matters of humanitarian necessity

- And making the space between a rock and hard place even smaller

Democratic backsliding

- Since 2005 the decline in genuine democracy has been steady and accelerating

- A major side-effect has been a squeeze on CSO and NGO formation, activity, and even staff wellbeing

Climate change

Hyper-nationalism

- Us vs. them, the real nation vs. outsiders

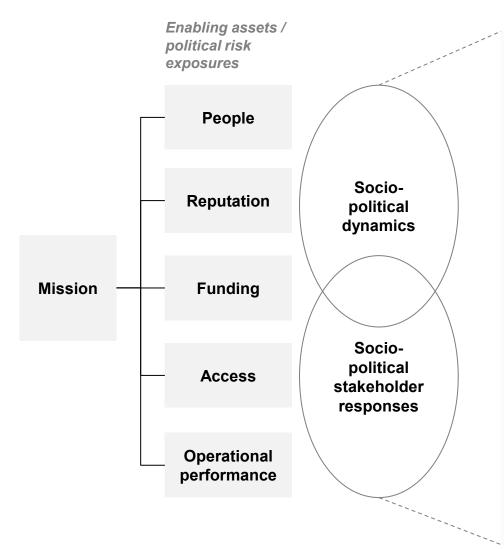
- Harder for NGOs to work with "outside" groups

- NGOs face accusations of treason when seen as part of the globalist agenda

- Less state donor funding for NGOs as ruling parties cater to nationalist agendas to not lose votes These trends, all of which are linked to and worsened by climate change, are not risks in themselves.

But they are making the "usual suspects" more acute and pervasive, and are driving new challenges.

A very top level sketch of the kinds of challenges that many NGOs face, aggregating both home and host environments



- People: Hurt, detained, demoralised

- Reputation: Fake news, trumped up charges, accusations of subversion or of working for wrong side, and inadvertent collusion with corruption, cronies or politicos

- Funding: Aid cutbacks, funding hurdles, nationalism affecting individual donor sentiment

- Access: Tenuous presence, permit hurdles, kicked out

- Operational performance: Hindered local partners, political manipulation, low official cooperation / spoiling activity We could also add the enabling assets of sound judgement and self-comportment.

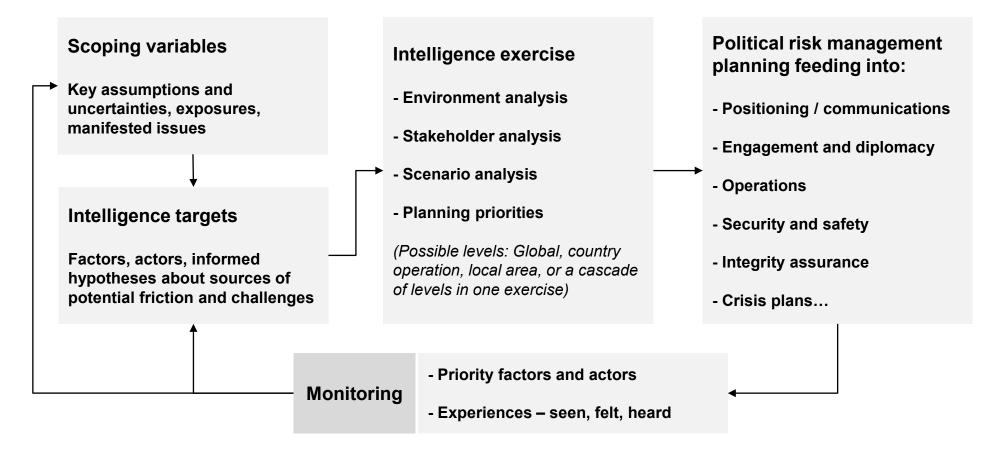
Political pressures strain decision capacity and can lead to ill-judged actions.

Bad comportment can be an unforced error, but is a higher risk in complex and demanding environments. It can give political detractors ammunition.

At a high level challenges are similar, but they vary in nuance between NGO sectors – a few truncated, illustrative examples (with some aggregations)

Source of political risk	Humanitarian response	Development	Rights / social justice / equality	Environment / wildlife protection
Environmental dynamics (e.g. weak governance, instability, conflict)	- High exposure to conflict dynamics: risk of harm to personnel (unless purely in context of natural disaster)	 Some exposure to violent dynamics Working with / through local authorities might be necessary but can incur hindrance and corruption pressure 	 Even if not directly targeted, could be exposed to effects of regime and security force paranoia Often within wider context of entrenched and resistant status quo 	 Weak or arbitrary regulatory enforcement hinders working with and through local authorities Low political commitment to international agreements
Socio-political stakeholder attitudes and responses (e.g. authorities, business-political interests, nationalist / sub- nationalist groups)	 If the NGO needs to work with armed groups for aid access, possible backlash from host and foreign governments Subnational groups will closely watch for apparent favouritism in aid distribution Armed groups and governments can seek aid diversion 	 Business-political interests can try to capture local partnerships to augment their own influence Governments can be wary of potential political applications of community self-help mobilisation capacity 	 Dominant groups and entities, probably with regime links, will likely resist any redistribution of power or increase in accountability Governments and security agencies could regard activism as subversion 	 Business-political and politico-mafia groups can strongly resist initiatives to protect what they see as valuable commodities If a regime relies on the support of such groups, it too can resist preservation initiatives

What does political risk management mean for NGOs? It would vary by context, but in general it entails an intelligence and planning capability, e.g.



Thoughtfully directed intelligence is at the heart of political risk management – relevant, effective plans derive from an understanding of one's fit with the socio-political environment and milieu

Once a political risk management capability exists, it is not constrained to planning cycles or major decision points, but can be applied to a range of situations, e.g.

	Global	Country	Local
Strategic / medium to long-term	- Anticipate and plan for the effects of twists and turns in global or regional rivalries	- Assess potential evolution of a conflict and develop contingent options for operational resilience and avoiding exposure	- Assess fracture lines within the host community and how they could affect the programme, and vice versa (conflict sensitivity)
	- Monitor global trends in the clampdown on civil society space, and plan collaborative global responses	- Set up a warning system to anticipate anti-NGO legislation, and intensify engagement / lobbying efforts as indicators "light up"	- Understand social networks around bandit kidnapping and proactively develop legitimate local sources of potential support for kidnap prevention / resolution
Tactical / near to medium-term	 Assess hazards across global operations and update HQ security policy standards and guidance Assess and proactively adapt to 	- Conduct problem diagnosis if programme is encountering a spike in socio-political friction, and develop remedial options	- Examine motives of, and pressures on, actors whose behaviour towards us has changed, and plan re-engagement
	electoral outcomes and national leadership changes that could affect NGOs' support, access or public trust (e.g. Niger Aug 2023)	- Assess implications of new government counter-insurgency strategy and proactively plan to mitigate effects on programme	- Assess implications of recent ethic rioting for programme relationships and plan for implications

Fundamental intelligence practices can be applied to a wide range of uncertainties and illunderstood problems, yielding insight to inform appropriate plans and initiatives to sustain the organisation and its performance, or to minimise exposure to threats and hazards

Political risk intelligence and management is not a standalone function, rather it draws on and joins up a range of functions, and feeds back into their work

Leadership

- Relevant board committees
- Senior management

Relevant HQ / global functions

- Communications
- Donor & government relations
- Security
- Legal & integrity assurance
- Knowledge management
- Research and analysis...

Operational personnel

- Programme management
- Country management
- Experienced staff

Relevant levels and functions partake in political risk exercises, aligned by organisational political risk competency

Political risk intelligence and management competency

- Shared concept of political risk in the NGO's context

- Shared awareness of when political risk considerations apply – contexts and triggers

- Intelligence and planning frameworks and guidelines

- Coordination mechanisms / a playbook for political risk exercises

Shared intelligence picture and planning guidance feeds back into functions for coordinated initiatives to address key challenges In a given context, insight on:

- Relevant factors and actors

- Potential challenges, frictions, scenarios

- Options and planning guidance

Some problems, mistakes and dilemmas that private entities of all types encounter when trying to address political risk

Lack of coherence

- No shared concept of political risk (by whatever label)

- Different functions address it in their own way without acting on a shared intelligence picture

- Fragmented, piecemeal approach

How explicit?

- We accept that political risk is a unique and germane type of challenge
- So does it need its own team or department, or is shared awareness enough?
- Should it be collaborative between functions or should it be a support function?

Political risk silo

- Crammed into one function (e.g. security, risk, or government relations), or made into its own niche department

- It becomes a silo in its own right, remote from strategy and operations

Box-ticking

- Sounds necessary and donors might be pleased to see it being addressed
- Intelligence reports and monitoring churned out and disseminated
- No one's job to read or act on them, but it looks like it's being handled

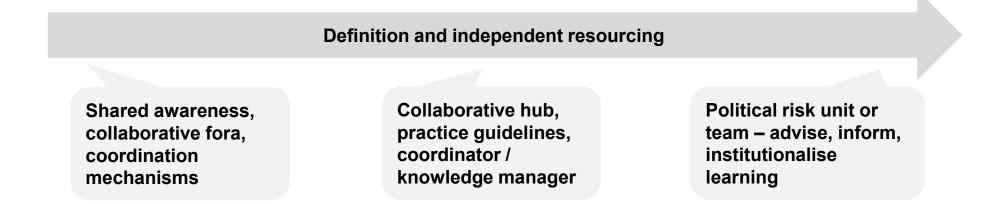
There are lost opportunities to effectively understand and manage political risk.

As fundamentals, an organisation needs a shared concept, collaborative approaches and a clear intelligence to action pathway.

But there is no one-size-fits-all model.

A political risk management capability can range from tacit to explicit, and ultimately depends on several organisational characteristics, e.g.

Size and complexity	Political risk exposure	Organisational culture
- Functional specialisation	- Types of locations	- Generalist vs. specialist culture
- Resources	- Political profile of mission and programmes	- Attitude to risk-taking



Whichever model is optimal, leadership support would be critical to sustaining the capability and to ensuring that it remained well integrated with the wider organisation

A top-line summary of the benefits of a political risk management capability

- Identify the socio-political variables that matter to the organisation or country presence

- Separate background noise from key factors for effective, targeted planning - Develop a sense of relevant dynamics and actors – origins, pressures, motives, evolution

- Be capable of interpreting behaviours and changes and understanding potential effects on us

- Understand how we look from the perspective of sociopolitical actors

- And apply that to communications, diplomacy, engagement, and threat management - Sense of what could happen, the effect on us, and what to look out for to see change coming

- Develop contingency plans and implement them in advance of potentially harmful change Political risk management capability:

- Awareness
- Sense-making
- Proactive responses
- Informed adaptation

- Effective engagement

= Organisational resilience, health, and integrity

Some final thoughts

The label doesn't matter as long as the meaning is clear

- "Political risk" has been around a while and is the most well known term for issues arising from political dynamics and responses

- But the relationship between the NGO and the socio-political environment is what it is really about, and as long as the meaning is consistent, different terms or concepts would work and might already be used in the organisation International NGOs have a lot to build on for a political risk management capability

- NGOs conduct considerable research and planning on the factors and actors relevant to programme performance

- This activity often focuses on the same variables that drive political risk, and current capabilities could be turned to the question of organisational resilience Why political risk is not just an aspect of "enterprise risk management" (ERM)

 More NGOs are adopting risk management, or ERM, partly because donors like to see it – ERM done well has merit, but it is usually about discrete potential risk events (hazards, mistakes...)

Political risk is about challenges inherent in the intersection of the NGO and its socio-political milieu
this is a broader, more systemic perspective than ERM allows for

Harmattan Risk

Organisation	 Conceptual clarity for shared awareness Appropriate organisational options Room for improvement 	<u>Contact</u>
Learning	 Political risk dynamics and sources Intelligence and planning frameworks Intelligence thinking and case management 	+44 (0) 77 89 86 67 43 contact@harmattan-risk.com www.harmattan-risk.com
Application	 Advice and guidance for specific intelligence exercises Country operation status and resilience review 	Based in London, UK